

TERMS OF USE

READ CAREFULLY :

Plans and Services:

The terms and conditions for SEGMENT WEB INDUSTRIES plans and services are subject to change, alter, upgrade or terminate without any prior notice. SEGMENT WEB INDUSTRIES, Jaipur reserves the right to terminate any service at any time without prior notice.

Refund of money:

If SEGMENT WEB INDUSTRIES is not able to give you proper support / service to your service / problems or if you are not satisfied with our service, then you can ask for a full refund of money within 7 days of service / plan subscription. We offer 100% money back guarantee if we are unable to solve your service related issue within the promised time.

Cancellation or Alteration of Services:

SEGMENT WEB INDUSTRIES are entitled to cancel, modify or suspend the service if we detect that the user is using our services in **illegitimate manner, presenting offensive or obscene content, violating the rights to privacy and publicity or civil rights of other, defaming third party or entity or publishing intolerant, threatening or harassing material.**

For Projects / Services:

1. If SEGMENT WEB INDUSTRIES is not getting proper response from clients for web / app development projects since last 30 days, we can hold /suspend / deleted further services & no refund will be given to client.
2. If Client refuse to paying any part payment (as per agreement / as decide for work/services), we can hold /suspend / deleted further services & no refund will be given to client.
3. If Client use abusive language or misbehave on call / mail/ chat / personally with any of our developer / representative during any project /services, we can hold /suspend / deleted all further services related to that client & no refund will be given to client.
4. If we detect any **illegitimate manner, presenting offensive or obscene content, violating the rights to privacy and publicity or civil rights of other, defaming third party or entity or publishing intolerant, threatening or harassing material** in any running or existing web /app development project / services, we can suspend services & ask to client for giving / proving authenticity of their product/services/work. If they fail or refuse to provide authenticity within next 15 days, we can deleted further services & no refund will be given to client.

Disputes:-

You can e-mail your complaints at our email within 7 days of work done. Else, you expressly renounce any ability to dispute the quality of service or refusal to pay our service and related charges. We will work as soon as possible to resolve the issue related to your complaint. Any and all complaints that are not fixed will be resolved on obligatory basis.

Queries Handing / Support System:-

We Provide supports on following platforms-

E-Mail: info@segmentweb.com , segmentwebindustries@gmail.com (24 Hours) – Priority 1

Call: +91-8952023657 (10 a.m. – 6 p.m. Mon.-Sat. in working days) – Priority 2

Whatsapp: +91-8952023657 (24 Hours) – Priority 3

On E-mail/Whatsapp it may take some time to join conversation & giving you proper support as per we receive bulk requests.